



## INTRODUCING THE FREEDOM WEST AMBASSADOR PROGRAM

From Your Chief Strategic Engagement Advisor: Ramsey Jay, Jr.

Dear Co-Op Members,

I am pleased to formally announce the launch of the **Freedom West Ambassador Program**, a resident-led initiative designed to strengthen communication, deepen trust, and support a more connected community.

This program is also an important part of the ongoing Freedom West 2.0 transformation. As our community moves through planning, improvements, and long-term investment, Ambassadors help ensure residents receive clear, consistent, and trustworthy information every step of the way.

### What Are Ambassadors?

Ambassadors are long-time residents and fellow shareholders who have volunteered to serve their neighbors and the broader Freedom West community. Their primary responsibility is to help ensure that important information is accurate, timely, and clearly understood.

In practice, Ambassadors serve as the eyes and ears of resident shareholders.

### How Do Ambassadors Support The Community?

- Share verified and up to date information
- Listen to resident questions, concerns, and ideas
- Explain key updates in clear language
- Elevate resident feedback to Freedom West leadership

### Why This Matters

Clear communication is essential to a healthy cooperative. When residents understand what is happening and why, they are better positioned to make informed decisions, access available resources, and remain engaged in the life of the community. The Ambassador Program exists to strengthen that connection and ensure that resident voices continue to inform our work.

### Who Ambassadors Are (and Are Not)

Ambassadors serve residents first and

- are not staff members
- do not make Board decisions
- are 100% volunteers
- live at Freedom West
- care deeply about Freedom West's future

### Ambassadors Education

Ambassadors are being trained and briefed on several important initiatives so they can help share accurate information and guide residents to the right resources, including:

- Tenant Protection Vouchers
- Environmental Impact Report (EIR) process
- Income Certifications

These topics are directly connected to housing stability, future development, and long-term affordability at Freedom West.

For the past two months, this inaugural Ambassador class has been meeting regularly and participating in orientation and learning sessions. Most recently, they attended the January Freedom West Board Meeting to deepen their understanding of current and upcoming priorities.

Each Ambassador is featured in this newsletter (see page 2), and I encourage you reach out to meet and learn more about them.

### Introducing The Inaugural Freedom West Ambassador Class:

- Katie Mac Farland
- Robin E. Lee-Danridge
- Muriel B. Nash
- Barbara Ann Wilson
- Bonnie Wong

### A Personal Invitation

If you see an Ambassador in your building, courtyard, or at a meeting, please feel free to introduce yourself, ask questions, or share feedback. They are here to listen and to help.

### Interested in Becoming an Ambassador?

We are currently seeking additional residents to join the Ambassador Program.

If you are interested in serving your neighbors and supporting strong communication at Freedom West, please contact the Freedom West Office:

Phone: (415) 929-1011

Email: [freedomwest@avanath.com](mailto:freedomwest@avanath.com)

Together, through partnership, transparency, and mutual respect, we are continuing to build a strong and stable foundation for Freedom West 2.0.

## Scenes from our Winter Gathering



## Introducing the Inaugural Freedom West Ambassador Class



**Name:**  
Bonnie Wong

**How long have you been living at FWH:**  
I was born and raised here. I have been living here for 48 years.

### What do you love about FWH?

The community with my neighbors and how we always look out for each other.

### Why did I decide to become an Ambassador?

To help my neighbors with little tasks, like bringing their groceries upstairs, or helping them get their packages when they are not at home. That is why I became an Ambassador, to give back to my community.



**Name:**  
Katie Mac Farland

**How long have you been living at FWH:**  
I have been here for 40 plus years.

### What do you love about FWH?

What I like about Freedom West is the central location. It's been a good place to raise a family.

### Why did I decide to become an Ambassador?

It gives me great joy to work with the residents in any way that I can. I do believe in rebuilding the trust and getting word out to the community. I also work in community outreach with another organization.



**Name:**  
Barbara Wilson.

**How long have you been living here at FWH:**  
I have been a resident of Freedom

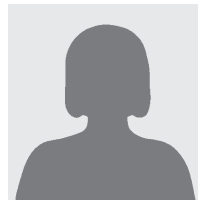
West Homes for over 50 years.

### What do you love about FWH?

During this time, I had the privilege of raising my children—Deborah and David Wilson—here, while they attended Sacred Heart Elementary School, located in our neighborhood (the Fillmore). Our African American and Asian families and friends worked together to nurture strong relationships and a sense of community.

### Why did I decide to become an Ambassador?

I hope to rekindle this spirit of connection by participating in the Ambassadors Team. With your support, I am committed to reaching out to seniors and youth in our community to ensure they have the necessary information to support their families' needs. Thank you for your consideration. I look forward to contributing to the community's growth and well-being.



**Name:**  
Muriel B. Nash

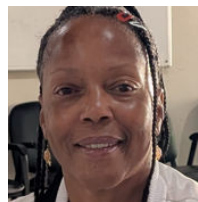
**How long have you been living at FWH?**  
23 years! Since October 31, 2001

### What do you love about FWH?

Quiet community.

### Why did you decide to become an Ambassador?

I decided to become an Ambassador of Freedom West Homes because I have a deep personal connection to the community and a strong commitment to giving back. This role allows me to advocate for residents, support community empowerment, and help strengthen a neighborhood that played an important role in shaping who I am today.



**Name:**  
Robin E. Lee-Danridge

**How long have you been living at FWH?**  
I have resided here as a shareholder for

50 years. I was born in San Francisco in the 50's and I attended all public schools, which allowed me an excellent education and the opportunity to become a teacher for 40 years. I also set up several schools, attaining the license for them and more. My oldest grandchild also started an infant child development school at 6 months old. I have two sons and seven grandchildren.

### What do you love about FWH?

I am very close to many families here and some are my relatives.

### Why did you decide to become an Ambassador?

I look forward to the renewal of Freedom West and the great opportunity to build back better!

# FREEDOM WEST

## Management Corner

### Upcoming Events

- Shareholders Meeting: Tuesday, February 24
- Shareholders Meeting: Tuesday, March 24

### Key Due Dates

- **2026 Income Certification** packets have been sent out and are due **March 16, 2026**.
- Households that did not complete their **2025 Income Certification** have been notified and have until **February 27, 2026** to submit before being considered in default under their Occupancy Agreement.

### Additional Items:

- **Upcoming Resident Communication Tool** Freedom West Homes will soon be launching **Angela (Elise AI)**, a 24/7 virtual resident assistant to help with general questions and service requests. You may have received text messages or emails from Angela as part of this rollout. These messages are legitimate and part of Freedom West's resident communication system. The management office remains available for direct assistance during regular business hours.
- Pest control service has resumed and will take place on the 1st and 3rd Wednesday of each month, starting February 18, 2026.

### Who to contact in emergency situations:

- If you are experiencing a **medical emergency**, please call 911 immediately.
- Freedom West's security company is SVR. The security team can be reached at 415-724-3215.

### Call the management office if:

- There is a repair needed in your unit.
- You have an issue with registering a vehicle to qualify for parking on a Freedom West lot.
- You have a pest control issue. Pest Control service is the 1st and 3rd Wednesday of every month. Please call the office to get on the schedule.

### Freedom West's Management Contact Info: 415-929-1011

**Breanne Martinez** – Community Manager  
**Tyisher Spiller** – Assistant Community Manager  
**Tywon Fitzpatrick** – Maintenance Supervisor  
415-929-1011  
Freedom West Homes  
Private Security 24/7

### Meet our newest team members



**Zoey Zhang,**  
Administrative Assistant



**Amy Khang,**  
Administrative Assistant